

## DL23 REGISTRATION POLICIES

We recognize that life happens and you may need to modify or cancel your event registration. The DL23 design team is here for you to keep it simple so you can focus on being a badass changemaker.

### REGISTRATION CANCELLATION POLICY

We recognize that life happens. If you need to cancel your DL23 registration for any reason, you can receive a full refund prior to **February 3, 2023**. If you have a need to cancel your registration after February 3rd, you can transfer your ticket to another attendee. A refund may be granted after the deadline due to extenuating circumstances.

If you need to cancel after February 3rd and do not want to transfer your ticket to another attendee, you may receive a 50% refund if you notify the registration team in writing prior to **March 3, 2023**. After March 3rd no refunds will be provided. Please contact our registration team to request a registration cancellation by **Email:** [support@hightechhigh.zendesk.com](mailto:support@hightechhigh.zendesk.com) or **Phone:** +1 (619) 768-2752.

DL23 is not responsible for refunding airfare, lodging, or other travel costs associated with attending the in-person event.

### EVENT CANCELLATION POLICY

While we are excited to welcome attendees to San Diego, we also recognize the responsibility to do this with the health and safety of our community in mind. The DL23 conference organizers will continue to monitor the ever-changing COVID-19 climate and make a determination if the local conditions are not suitable for hosting an in-person event. DL23 conference organizers will do their best for clear and timely communications leading up to the event and are available anytime by **Email:** [support@hightechhigh.zendesk.com](mailto:support@hightechhigh.zendesk.com) or **Phone:** +1 (619) 768-2752. DL23 is not responsible for refunding airfare, lodging, or other travel costs associated with attending the in-person event.